

Contactless Curbside Pickup

COVID-19 | Curbside Holds Pickup Service

By following the reopening steps recommended by the Government of Alberta, the Centre d'appui familial plans to gradually reopen its library to offer its members the curbside pickup service for their holds.

Here are the steps for the contactless pickup process:

1. **Reservation** of your items on our online catalog
<https://fpfa.insignails.com/Library/Home>
** How to reserve items from the Centre d'appui familial by computer*
2. **Preparation of your order:** When the reserved items are ready, our librarian will collect them in a bag (*note that she will wear a mask and will disinfect her hands each time before handling the items*).
3. **Booking an appointment:** Our librarian will then contact you to set up an appointment for curbside pick-up.
4. **Curbside Pick-up / Return:** At the agreed time, park in front of the building (4800 Richard Rd SW) Your reserved items will be put in bags and placed on a table (see photo below) so you can pick them up quickly and deposit your returns items without entering the building and without having physical contact with staff.



Please do not use this service if you :

- Have any symptoms consistent with Covid-19
- Have tested positive for COVID-19 and have not completed your isolation period
- Have been in close contact with a confirmed case of Covid-19

Please notify the library in advance if you cannot come to the appointment at the agreed time.